



REFUND POLICY

Thank you for shopping at For Keeps!
Due to the nature of our customizable products, we do not offer returns or exchanges.
Although we do not offer returns, we do guarantee customer satisfaction.

GUARANTEE POLICY

For Keeps guarantees you 100% satisfaction upon your order's arrival. Your pieces will be made with the highest quality of workmanship and made according to your design specifications.

We use nickel-free metals in all of our pieces (with the exception of our Clip-on Hoops) but should you experience any reactions from the metals we use, we will happily refund your money. If any of your pieces arrive broken, defective, or not to your specifications we will make it right.

WE REVIEW EACH CUSTOMER CONCERN ON A CASE-BY-CASE BASIS AND ASK THAT YOU PROVIDE PHOTO DOCUMENTATION SO THAT WE CAN PROPERLY AND QUICKLY RESOLVE ANY ISSUES THAT YOU MIGHT HAVE. BECAUSE ALL OF OUR PIECES ARE CUSTOM DESIGNED AND MADE TO ORDER WE CANNOT ACCEPT RETURNS OR GIVE REFUNDS ON PIECES IF YOU DO NOT LIKE THE FINAL DESIGN RESULT. WE APPRECIATE OUR CUSTOMERS AND WILL ALWAYS DO OUR BEST TO TAKE CARE OF THEM!